



## **MUSEUM ATTENDANT VOLUNTEER**

Assist with the day to day running of Ravenglass Railway Museum and engaging with visitors.

### **PURPOSE OF ROLE**

By volunteering with us you will work at the Ravenglass Railway Museum you will ensure that the museum maintains a high standard of cleaning and hygiene whilst also enhancing the experience of our visitors. The Museum Attendant roll was created in 2020 primarily to comply with the guidelines associated with the Covid-19 pandemic. A key aspect of the role is to maintain high hygiene standards around the museum and making sure visitors are aware of any guidelines that may be in place at the time. However, equally as important is ensuring the museum is a welcoming space for the public, bringing the museum's exhibits to life and explaining aspects of the railway's history in a lively and accessible manner. The Museum Attendant may also be asked to open and close the museum and operate an alarm system - training provided.

Through this role you will quickly develop an understanding of the railway's history, museum and archive collections, facilitate/lead tours or activities in the museum, and gain knowledge and experience of working with the public.

### **SKILLS AND ATTRIBUTES**

We're looking for volunteers who have;

- A passion for the Ravenglass Railway Museum
  - Excellent communication skills
  - An interest in working within the museum
  - An interest in engaging with the public and communicating the history of the railway
  - Ability to work on your own as well as part of a team
- Willingness to attend appropriate training and develop your skills

### **DRESS CODE**

Comfortable and presentable.

### **SUPERVISORS**

Collections Assistant  
Claire Winter-Moore

Museum Manager  
Stuart Ross

Aug 2021